

Highland Court
87 Gordon Road
London E18 1RE

14 February 2017

Dear Highland Court Owners/Tenants,

PROBLEMS WITH DRAINS

We have recently had to have Dyno in to clear a blocked drain. This was not the first time this has occurred and as you will be able to imagine it is not cheap, which will ultimately have an effect on service charges. The reason for the blockage was inappropriate matter being flushed down toilets.

Please be aware that the only things that should be flushed away are human waste and toilet paper. In particular disposable nappies, sanitary products, wet wipes, cotton wool balls, cotton buds, dental floss, make up wipes, kitchen towel, cleaning wipes etc must not be flushed down toilets, even though in some cases they may be described as flushable. Also a reminder that cooking fats/oils should not be put down the kitchen waste pipe. Could landlords please make sure that their tenants are made aware of this problem.

Yours sincerely,

Directors, Highland Court (Woodford) Limited.